# Public safety relies on secure and efficient mobile communication

MobileIron

In any emergency, first responders need immediate access to real-time data and apps on their mobile devices. Secure mobility not only enables first responders to act quickly and decisively during a crisis, it also enables them to work more productively on more routine, non-emergency tasks, such as data entry or vehicle maintenance.

MobileIron and our partner ecosystem provide the secure infrastructure that keeps mobile devices, apps, and data safe and available to first responders at all times. No matter where they work, from the largest cities to the smallest towns, we are committed to helping public safety agencies ensure the best possible outcomes using modern tools wherever and whenever they need them.

## MobileIron makes it easy to deploy secure mobile devices and apps

With MobileIron, admins can quickly configure and deploy secure devices and keep them updated with the most current configurations, apps, and content. MobileIron also enables secure access to critical apps and services such as computer-aided dispatch (CAD), geographic information systems (GIS), weather, traffic, video sharing, site logging, emergency guides, equipment calculators, records management, reporting, database access, medical references, and more.

## First responder use cases

### Advanced situational awareness
MobileIron ensures first responders, such as police and firefighters, have the most up-to-date information at their fingertips, which is especially critical in rapidly changing environments.

### Improved productivity in the field
With secure mobile devices and apps, first responders can take care of routine calls and tasks with greater efficiency. For example, police officers can do data entry, research outstanding warrants, and complete other non-emergency tasks during downtime.

*"The business value is real. In addition to improved officer and community safety, Queensland Police has seen a savings of 30 minutes per officer per shift around administration work, which equates to 600,000 officer hours a year that they are reinvesting in the community."*

**- Queensland Police**

**Key benefits:**
- Support real-time communication
- Instantly provision devices
- Administer mobile apps and content
- Leverage single sign-on (SSO) for secure, instant access to productivity apps

**MobileIron government-grade security certifications include:**
- Criminal Justice Information Services (CJIS)
- National Information Assurance Program (NIAP)
- FIPS 140-2
- FedRAMP
- NSA-validated Commercial Solution for Classified (CSfC)
- SOC 2

**MobileIron supports the devices and connectivity first responders need every day:**

Android    iOS    macOS    Windows 10

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## Law enforcement officers

- Improve response times with secure mobile information sharing.
- Increase situational awareness through access to multiple apps and networks.
- Support mobile access to real-time audio and video feeds.
- Reduce agency costs and improve the user experience by securely enabling BYOD.

## Emergency medical services

- Access diagnostic tools to make more informed medical decisions.
- Deploy mapping applications to help responders quickly locate the scene.
- Securely exchange patient information with emergency rooms.
- Share real-time audio/video feeds with hospitals and physicians while on the scene and during transport.

## Fire departments

- Use computer-aided dispatching, mapping, and imaging tools to assess the scene and coordinate strategy.
- Quickly access hazardous materials information from mobile devices.
- Ensure confidential patient care reporting between the scene and medical facility.
- Access weather and traffic data to better coordinate response efforts.
- Track personnel to ensure safe access to resources and escape routes.
- Separate personal and work data on employee-owned devices.

## Emergency management

- Enable seamless communications between multiple agencies across multiple devices.
- Deploy collaboration tools that help agencies pro-actively plan for future incident response.
- Configure and update apps and policies on single-use or kiosk devices to field workers.
- Build more agile and responsive agencies than can quickly respond during crisis situations.

**For more information,**
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MobileIron

**About MobileIron**
MobileIron provides the secure foundation for modern work. For more information, go to www.mobileiron.com